



# 如何清除裝置密碼

2022

臺東縣數位學習專案辦公室

TAITUNG COUNTY DIGITAL LEARNING OFFICE

# 步驟01：登入Jamf Pro，點選裝置

jamf PRO

電腦 裝置 使用者

版本  
10.41.0-t1661887915

MANAGED  
電腦: 0  
行動裝置: 87

UNMANAGED  
電腦: 0  
行動裝置: 0

← 摺疊功能表

SET LOGIN SCREEN MESSAGE

92% Complete

SOFTWARE LICENSE

72 Used

23 Remaining

ALL CLIENTS: MACOS 10.11 OR GREATER

946 computers

## Jamf Pro 儀表板

動態 Jamf Pro 儀表板為您提供了周圍環境中您最關心之事物的視覺化概觀。新增重要的項目至儀表板，就能快速輕鬆地監控其狀態。

Jamf Pro 設定工作

4

# 步驟02：點擊搜尋

The screenshot displays the Jamf Pro web interface. On the left is a dark sidebar with navigation options: 電腦 (Computers), 裝置 (Devices), and 使用者 (Users). Under 裝置, there are sub-options for 庫存 (Inventory), 搜尋庫存 (Search Inventory), 搜尋大量內容 (Search Large Content), 內容管理 (Content Management), 組態設定檔 (Configuration Profiles), 佈建設定檔 (Deployment Profiles), 個人裝置設定檔 (Personal Device Profiles), 行動裝置應用程式 (Mobile Device Applications), 電子書 (E-books), 群組 (Groups), 智慧型裝置群組 (Smart Device Groups), and 摺疊功能表 (Collapse Menu). The main content area has a top header with the Jamf PRO logo and user settings. Below the header is a search bar with the text "搜尋..." and a dropdown menu currently set to "Mobile Devices". A red rectangular box highlights the "搜尋" (Search) button. Below the search bar, the page title is "Advanced Mobile Device Searches" with a "+ 新" (New) button. A table header with the column "NAME" is visible, followed by a message: "No Advanced Mobile Device Searches".

# 步驟03：選擇指定裝置

The screenshot displays the Jamf Pro web interface. The top navigation bar includes the Jamf Pro logo and user profile, search, and settings icons. The left sidebar contains navigation options: 電腦 (Computers), 裝置 (Devices), and 使用者 (Users). Under 裝置, there are sub-sections for 庫存 (Inventory), 搜尋庫存 (Search Inventory), 搜尋大量內容 (Search Large Content), 內容管理 (Content Management), 組態設定檔 (Configuration Profiles), 佈建設定檔 (Deployment Profiles), 個人裝置設定檔 (Personal Device Profiles), 行動裝置應用程式 (Mobile Device Applications), 電子書 (E-books), 群組 (Groups), 智慧型裝置群組 (Smart Device Groups), and 摺疊功能表 (Collapse Menu).

The main content area is titled "行動裝置" (Mobile Devices) and "所有裝置 (87)" (All Devices (87)). It features a search bar with "Filter Re" and "1 - 87 of 87" results, and a "+ 新" (New) button. A table lists six devices:

Device Name	Device ID
專辦iPad-01	KJXWWWX0YX
專辦iPad-02	JQJ977DDXK
專辦iPad-03	J1Y6GTQ2J9
專辦iPad-04	HD267CX2V6
專辦iPad-05	G4JLH79M2X
專辦iPad-06	D3Q0RQKQX9

At the bottom, there are navigation arrows, a page number "1", a "Show: 100" dropdown, and "匯出" (Export) and "動作" (Action) buttons.

# 步驟04：點擊管理內清除密碼選項

The screenshot displays the Jamf Pro web interface. On the left is a dark sidebar with navigation options: 電腦 (Computers), 裝置 (Devices), and 使用者 (Users). Below these are sections for 庫存 (Inventory), 內容管理 (Content Management), and 群組 (Groups). The main content area is titled '行動裝置' (Mobile Devices) and shows a breadcrumb path '← 專辦iPad-01'. Underneath, there are three tabs: '庫存' (Inventory), '管理' (Management), and '歷史記錄' (History). The 'Management' tab is active and highlighted with a red box. It contains a list of management commands on the left and a grid of action buttons on the right. The '清除密碼' (Clear Password) button is highlighted with a red box. At the bottom right, there are icons for '歷史記錄' (History) and '刪除' (Delete).

jamf | PRO

電腦 裝置 使用者

行動裝置  
← 專辦iPad-01

庫存 管理 歷史記錄

管理命令  
0 Pending, 0 Failed, 1 Automated

組態設定檔  
187 in scope

啟用鎖略過  
Configured

應用程式  
34 in scope

電子書  
0 in scope

行動裝置群組  
3 smart, 0 static

管理命令

更新庫存 鎖定裝置 清除密碼 清除螢幕使用時間密碼

取消管理裝置 重新啟動裝置 抹除裝置 傳送空白推播 啟用藍牙

停用藍牙 啟用遺失模式 裝置關機 設定啟用鎖

移除 Jamf Teacher 設定的限制 管理 Jamf Parent 更新 MDM 設定檔

設定時區 建議軟體更新版本

待處理的命令

歷史記錄 刪除

# 步驟05：系統提醒點擊確定

The screenshot displays the Jamf Pro web interface for managing mobile devices. A confirmation dialog box is overlaid on the screen, asking for confirmation to clear the passcode for a specific mobile device. The dialog box contains the following text:

**twmoettct1 .jamfcloud.com 說**

Are you sure you want to clear the passcode for this mobile device?

You should only send the clear passcode command if you are sure that the user is in possession of the device.

The dialog box has two buttons: **確定** (Confirm) and **取消** (Cancel). The **確定** button is highlighted with a red border.

The background interface shows the Jamf Pro logo and navigation menu on the left. The main content area displays the "行動裝置" (Mobile Devices) section, specifically for "專辦iPad-C". The "管理命令" (Management Commands) section is visible, showing various actions such as "更新庫存" (Update Inventory), "鎖定裝置" (Lock Device), "清除密碼" (Clear Password), and "清除螢幕使用時間密碼" (Clear Screen Time Password).

# 步驟06：出現Command Sent，將頁面重新整理即可

The screenshot displays the Jamf Pro web interface. The top navigation bar includes the 'jamf PRO' logo and user profile, notification, and settings icons. The left sidebar contains navigation options for '電腦' (Computers), '裝置' (Devices), and '使用者' (Users). The main content area is titled '行動裝置' (Mobile Devices) and shows a breadcrumb path '← 專辦iPad-01'. Below this, there are tabs for '庫存' (Inventory), '管理' (Management), and '歷史記錄' (History). The '管理' tab is active, showing a list of management actions. The 'Command Sent' button is highlighted with a red box. Other visible buttons include '更新庫存', '鎖定裝置', '清除螢幕使用時間密碼', '取消管理裝置', '重新啟動裝置', '抹除裝置', '傳送空白推播', '啟用藍牙', '停用藍牙', '啟用遺失模式', '裝置關機', '設定啟用鎖', '移除 Jamf Teacher 設定的限制', '管理 Jamf Parent', '更新 MDM 設定檔', '設定時區', and '建議軟體更新版本'. At the bottom right, there are buttons for '歷史記錄' (History) and '刪除' (Delete).